FITS ...

Cost-effective Technical Support for Your School

FITS is a methodology that is specially designed for schools. It can help you manage ICT implementation, its day-to-day performance, and technical support.

It allows you to take as much or as little from its broad range of ICT management solutions tailoring to your specific requirements. No matter what size your school or needs FITS has the solution.

FITS encourages long-term structuring of your ICT systems big or small so you can make the most of this vital resource.
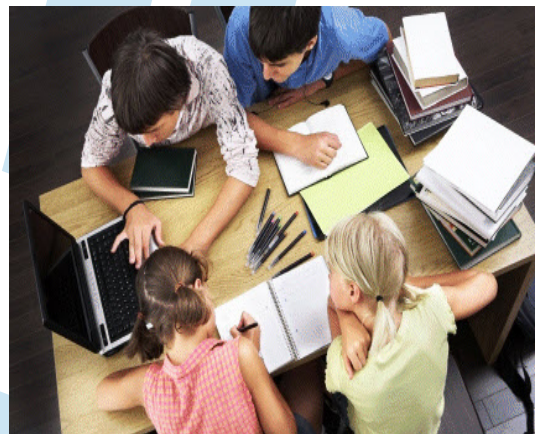
With ICT playing an ever greater role in today's Education and staff and learner expectations growing, technical support departments are now expected to oversee facilities like commercial businesses.

FITS helps you, your teachers and your students concentrate on what's important – teaching and learning. Making FITS part of everyday education could be one of the best ICT decisions you ever make.

FITS gives schools the confidence to engage ICT in meeting objectives and realising even the most challenging aspirations.

FITS gives you the right tools to analyse your technology budget and keep costs down.

So far, the framework has helped schools save as much as 25 per cent of their technology costs.

"... If you want a consistent approach to your ICT technical support, then FITS is the way to go. It's protected our investment, it's ensuring that teachers know exactly where to go for their technical support".

Susan Lawrence - Head Teacher

FITS helps you to implement a structured approach to your technical support, realise a better return on their ICT investment and have a positive impact on teaching and learning outcomes

"..I think people under-estimate how important IT is in a school"

"It all needs to be working perfectly because you have 30 little children who are going to tell you instantly if things are not working properly."

Anna Bonello - IT Manager and Teacher

FITS helps you:

Save money: FITS gives you the right tools to analyse your technology budget and keep costs down. So far, the framework has helped schools save as much as 25 per cent on their technology costs.

Improve reliability and teacher confidence: Every month, more than 55 per cent of educators struggle with printers and over 40 per cent have difficulties with their classroom computers. FITS equips technical support staff so that they can improve reliability, prevent problems before they happen and increase teacher confidence.

Reduce disruption caused by technical breakdowns: Using FITS, educational institutions have reduced lesson disruptions by nearly one third. Having reliable equipment builds educators' confidence in using the technology and has been shown to have a positive impact on outcomes for learners.

Focus on teaching and learning: technical support staff become proactive, preventing problems from occurring, allowing educators to focus on teaching.

Improve inspection outcomes: enabling the best use of the technology will ultimately   improve organisational performance, enhance teaching and learning experiences and   inspection results.

"Implementing FITS encourages a greater use of technology in learning and teaching"

Evaluation of the Framework for ICT Technical Support (FITS), Becta 2006

FITS
Framework for ICT Technical Support

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