

FITS ICT Maturity Assessment ...

The key to Cost-effective Technical Support for Your School



Do you want to create an elearning environment that your staff and pupils have confidence in?

Do you want to eliminate wasteful and unnecessary expenditure on your school's ICT provision?

Would you like to improve performance and reduce issues, problems and bottlenecks?

Your school can have all this and more with a FITS ICT Maturity Assessment

“Over the past three years, the team have received positive feedback from clients. By using FITS, my team has been able to manage more incidents and lower costs.”

Paul Levett, Head of STASS in Tower Hamlets

Are you wasting precious time and resources on your school's computer system?

Are there problems that you are unable to fix, no matter how much you spend?

Are your technical resources stretched to the limit and still unable to cope?

Are there constant problems and issues that don't go away?

Do you get endless complaints that the system isn't working or that it's too slow?

If any or all of these problems are hindering you from achieving what you want with your computer environment - talk to The FITS Foundation about our FITS ICT Maturity Assessment. We are the specialists in Service Management in Education.

Our FITS ICT Maturity Assessment is designed specifically to identify where the shortfalls and bottlenecks in your school's computer system are and get them fixed fast.

Join other schools that are already saving money by using the FITS methodology.

The FITS Foundation was formed with the help of the DfE to provide on-going support and guidance to educational organisations through the FITS Framework.

The FITS ICT Maturity Assessment provides the basis on which to build a cost-effective ICT environment that delivers real savings and benefits. Making FITS part of everyday education will be one of the best ICT decisions you ever make.

We believe our role is to assist school Heads and Senior Leaders to answer significant questions in relation to their current use of ICT to support teaching and learning.

“FITS directly allowed us to reduce support costs by 25% and achieve a user satisfaction index of 92%”

London Borough of Tower Hamlets



“..I think people under-estimate how important IT is in a school”

“It all needs to be working perfectly because you have 30 little children who are going to tell you instantly if things are not working properly.”

IT Manager and Teacher

FITS ICT Maturity Assessment outcomes

Following your FITS ICT Maturity Assessment you will receive a comprehensive, thorough and easy to read summary comprising;

- A detailed record of your current ICT support processes
- Detailed guidance on how to enhance areas that are currently below optimum standard
- Advice and guidance on how to achieve quick wins and immediate cost savings

The benefits to your school:

Improved reliability and teacher confidence: Every month, more than 55 per cent of educators struggle with printers and over 40 per cent have difficulties with their classroom computers. FITS equips technical support staff so that they can improve reliability, prevent problems before they happen and increase teacher confidence.

Reduced disruption caused by technical breakdowns: Using FITS, educational institutions have reduced lesson disruptions by nearly one third. Having reliable equipment builds educators' confidence in using the technology and has been shown to have a positive impact on outcomes for learners.

Increased outcomes for teaching and learning: Technical support staff become proactive, preventing problems from occurring, allowing educators to focus on teaching.

Improved return on your ICT investment: Identification of recurring incidents provides more reliable equipment, enhanced control of your ICT investment and best possible return on investment.

Adoption of sustainable best practices: FITS is a framework that continues to provide on-going benefits to the school even when your technicians move on.

We help schools overcome frustrations, confusion and uncertainty. We identify where you are now, help you get to where you want to be, identify what resources you need to get there and what the cost is likely to be.

A FITS ICT Maturity Assessment is a complete, detailed and thorough review of your school's computer system - get yours now.



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